

2020 Refund Policy

Please be aware of our United Starz Netball Club Refund Policy which incorporates conditions and policies of PRNA and Netball Qld.

Cancellation of player registration

A player who has paid registration fees in the 2020 season and chooses to cancel their registration with United Starz Netball Club will be entitled to a refund based on the following guidelines:

All cancellation requests must be sent in writing to the Club Treasurer at starztreasurer@outlook.com

1. Prior to grading day – a full refund is available
2. Between grading day and team selections announcement – \$50 administration fee will be deducted from full fee
3. After team selection announcement - \$75 administration fee plus \$185 MyNetball fee (the MyNetball component can be transferred to another club within PRNA) deducted from full fee
4. No refund available once a player has taken the court. (The MyNetball component can be transferred to another club within PRNA)
5. No part of a Get Started Voucher is eligible for refund under any circumstance as per guidelines for their use

NOTE: Where a cancellation request is received in writing to the Club Treasurer requesting a specific exception to the Refund Policy:

- Exception requests will be reviewed at the next scheduled management committee meeting, where it will be assessed with a decision agreed and voted on at the meeting. This decision will be final and no further discussion will be entered in to.

